

ANEXO A.- Tabla de Compatibilidades del Agente para los servicios Cloud Backup & Cloud Drive.

Al Anexo de Servicio Cloud Backup que celebran AXTEL, S.A.B. de C.V. ("AXTEL") y (EL "CLIENTE") en fecha

Agente Cloud Backup & Cloud Drive

Es el software que se instala en el equipo de EL CLIENTE para administrar su servicio de Cloud Backup y Cloud Drive. Es compatible con los Sistemas Operativos descritos en la siguiente tabla:

CTERA Workstation and Server Agent supported OS (on agent 3.2 and up):

Operating System	Edition	File-level Backup	Disk-level Backup	GUI Support	Comments
Windows	Windows 2000	No	No	No	
Windows	Windows XP Home Edition	Yes	No	Yes	
Windows	Windows XP Professional	Yes	No	Yes	
Windows	Vista Home Basic	Yes	No	Yes	
Windows	Vista Home Premium	Yes	No	Yes	
Windows	Vista Business	Yes	Yes (VHD)	Yes	
Windows	Vista Enterprise	Yes	Yes (VHD)	Yes	
Windows	Windows 7 Home Premium	Yes	No	Yes	
Windows	Windows 7 Professional	Yes	Yes (VHD)	Yes	
Windows	Windows 7 Ultimate	Yes	Yes (VHD)	Yes	
Windows	Windows 7 Enterprise	Yes	Yes (VHD)	Yes	
Windows	Windows 8	Yes	Yes (VHD)	Yes	
Windows	Windows 8 Pro	Yes	Yes (VHD)	Yes	
Windows	Windows 8 Enterprise	Yes	Yes (VHD)	Yes	
Windows	Server 2003	Yes	System-state	Yes	
Windows	Server 2008	Yes	Yes (VHD)	Yes	
Windows	Server 2012	Yes	Yes (VHD)	Yes	
MacOS	Mavericks 10.9	Yes	No	Yes	
MacOS	Mountain Lion 10.8	Yes	No	Yes	
MacOS	Lion 10.7	Yes	No	Yes	
Operating System	Edition	File-level Backup	Disk-level Backup	GUI Support	Comments

MacOS	Snow Leopard 10.6.7 and higher	Yes	No	Yes	May require restarting the computer
Linux	CentOS 5.x	Yes	No	No	
Linux	CentOS 6.0	Yes	No	Yes	
Linux	Red Hat Enterprise Linux 5.5 and 6.0	Yes	No	Yes	
Linux	SUSE 11 Linux Enterprise 64 bit	Yes	No	No	
Linux	SUSE 11 Linux Desktop 32 bit	Yes	No	No	
Linux	Debian 6 32 bit and 64 bit	Yes	No	Yes	
Linux	Fedora 15 or higher, 32 bit and 64 bit	Yes	No	Yes	
Linux	Mandriva 32 bit and 64 bit	Yes	No	No	
Linux	Mandriva 2011 x86.1	Yes	No	Yes	
Linux	Mandriva 2011 x86_64.1	Yes	No	Yes	
Linux	Ubuntu 10.4 32 bit and 64 bit	Yes	No	Yes	
Linux	Ubuntu server 11.4 32 bit and 64 bit	Yes	No	Yes	
Linux	Ubuntu desktop 11.4 32 bit	Yes	No	Yes	
Linux	Ubuntu server 12.10 32 bit and 64 bit	Yes	No	No	
Linux	Ubuntu desktop 12.10 32 bit and 64 bit	Yes	No	Yes	

Requerimientos de Navegadores para el Portal Web.

Para poder acceder al Portal web, es necesario tener uno de los siguientes **navegadores de internet**:

- A partir de Microsoft Internet Explorer 7.0 en adelante.
- A partir de Mozilla Firefox 27 en adelante.
- A partir de Apple Safari 6 en adelante.
- A partir de Google Chrome 30 en adelante.